

Medical IT Support



Medical IT Support to Naval Hospital Pensacola: Naval Hospital Pensacola requires support in the help-desk operations, system tracking, maintenance, installation, operation and training for all microcomputer hardware and software located at the Naval Hospital Management Information Department (MID) at Pensacola, Florida and the Navy Medical Clinic, New Orleans, LA.

Case Study: Vista Tech provides end-user support for microcomputer system and software problems at all NHP locations from Florida, to Mississippi, to Louisiana. Support includes:

- Hardware / Software Support
- Help Desk Support
- End-User Support for 2400 PCs
 - Computer Setup
 - Problem identification / resolution
 - Hardware Maintenance
- Network Support
 - Network Installation
 - Upgrading, Troubleshooting Network Backbone
 - Diagnostic Testing and System Troubleshooting

