



# Corporate Capabilities Briefing

December 2014

INFRASTRUCTURE      ENTERPRISE      SPECIALIZED  
INFORMATION TECHNOLOGY      TECHNICAL SERVICES

*An 8(a) Alaska Native Company*

# About us...

## Customer First – No Exceptions!



### A Global Technical Services Company

Vista Technical Services, LLC is an 8(a) certified Alaska Native Corporation (ANC) and small disadvantaged business (SDB), providing technical services in the areas of IT Infrastructure, Enterprise IT Support, and Specialized Information Technology solutions for federal clients



Vista Tech is a wholly owned subsidiary of Bristol Bay Native Corporation, which was formed in 1971 as part of the Alaska Native Claims Settlement Act. As a proud part of BBNC, we are committed to the goal of enhancing our shareholders way of life, and protecting their Native Alaskan heritage. We are dedicated to preserving our past, while leveraging the latest technology to provide information systems solutions for the future

### Executive Leadership



### Lorene Reeder

#### General Manager

1077 Central Parkway South  
Suite 125

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[www.vistatech-llc.com](http://www.vistatech-llc.com)

**DUNS #:** 625-00-6536

**CAGE Code:** 4TNV3

#### Main NAICS Codes Listings:

- 238210 Electrical Contractors and Other Wiring Installation Contractors
- 518210 Data Processing, Hosting, and Related Services
- 541330 Engineering Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer Related Services
- 541611 Administrative Management and General Management Consulting Services
- 541614 Process, Physical Distribution, and Logistics Consulting Services
- 541620 Environmental Consulting Services
- 541990 All Other Professional, Scientific, and Technical Services
- 562910 Remediation Services

#### Certifications:

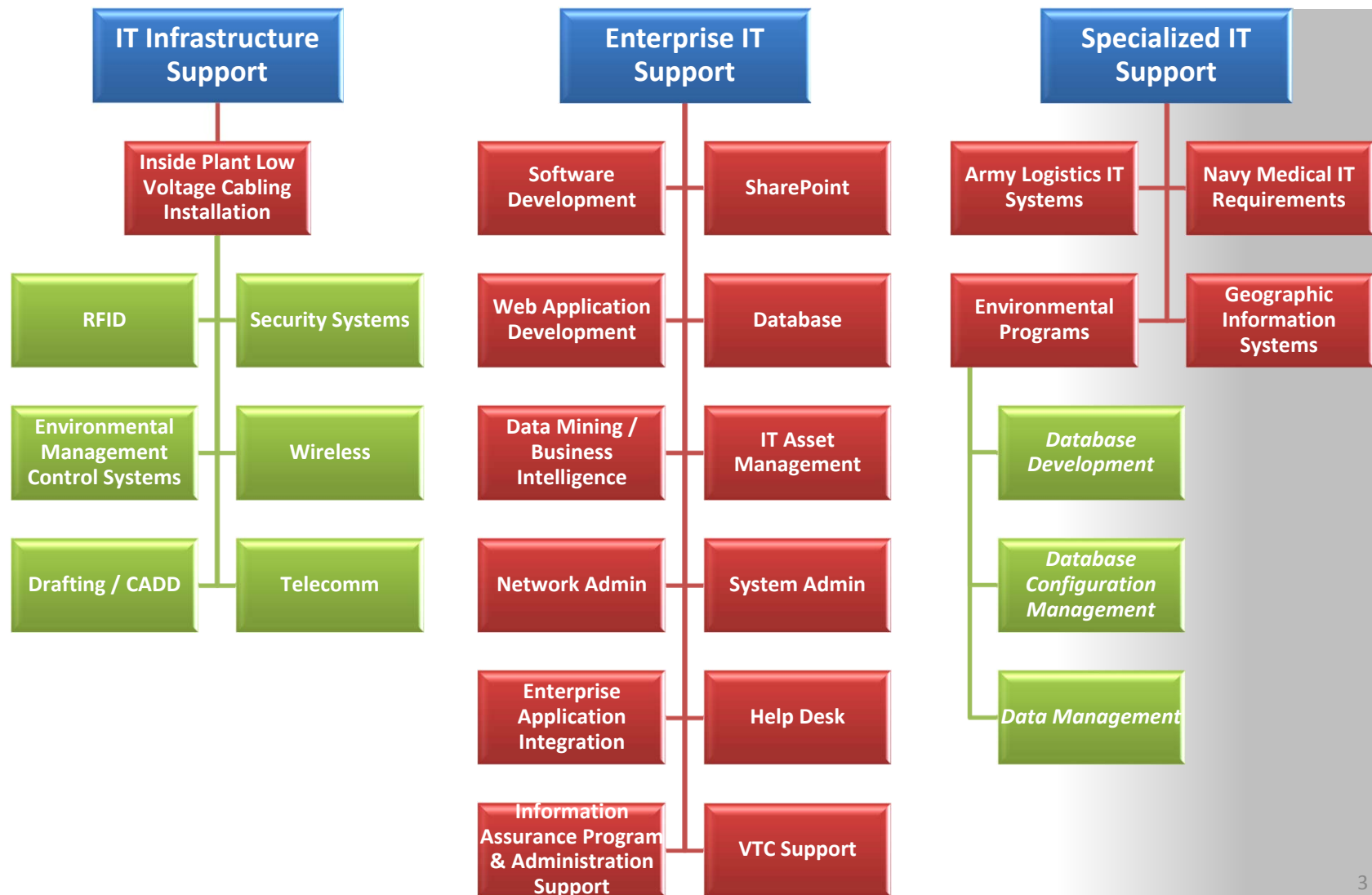
♦ 8(a) ANC Small  
Disadvantaged Business



**ISO 9001**  
REGISTERED FIRM

Certificate 46320/A/0003/UK/En

# Vista Technical Services Solutions and Capability Areas



# Customers and Contract Vehicles



**US Army Corps  
of Engineers®**



**|SECURE|MISSION|SOLUTIONS|**  
**|SECURE|MISSION|SOLUTIONS|**

**Deloitte.**



**SeaPort-E**



**SPAWAR**



**CATS II**



**USACE Environmental  
Services Contract**



**AMSEC Global IDIQ**



**GSA Schedule 70  
GS-35F-266BA**



Contract Holder

**GSA Schedule 899  
GS-10F-214BA**



Contract Holder



# Information Technology Technical Services



## IT Infrastructure Support

Inside Plant Low  
Voltage Cabling  
Installation

RFID

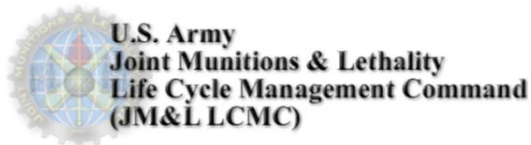
Security Systems

Environmental  
Management  
Control Systems

Wireless

Drafting / CADD

Telecomm

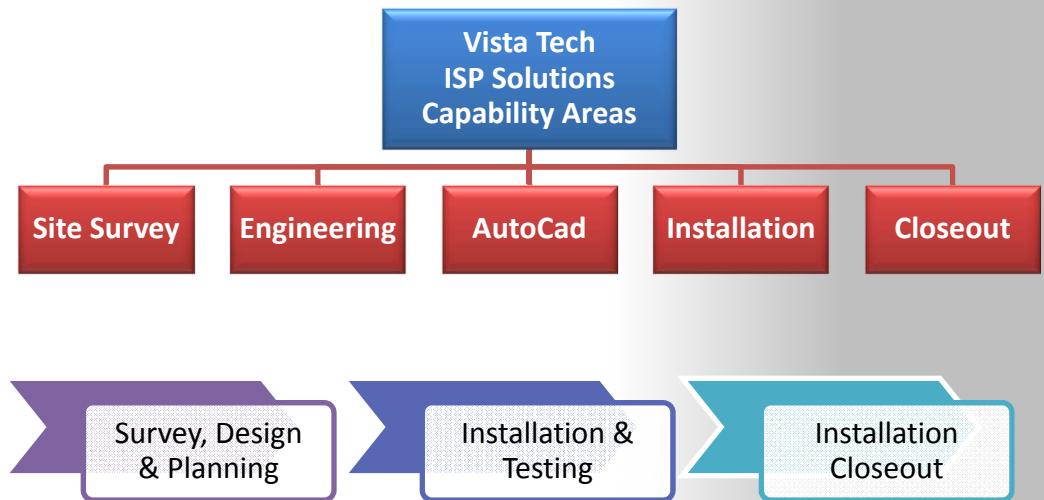


# Low Voltage Cabling Inside Plant Solutions (ISP)



## Vista Technical Services, LLC offers:

- A broad range of inside plant low voltage cabling system installation capabilities, including full turn key operations
- Project delivery using a comprehensive 3-phase approach
- Technical staff with over 50 years of combined experience



### The Vista Tech Team:

- ✓ 21 Installers – majority with active DoD clearances
- ✓ 3 RCDD Certified Professionals
- ✓ BiCSi Certified Techs with over 50 years of combined experience.
- ✓ Certified Telephone PBX Specialists
- ✓ Fiber Optic Installation / Termination / Fusion Splicing Certified
- ✓ HIPAA Certified Staff
- ✓ Legrand CIP Certified Installers that offers access to Legrand Product and Performance Assurance Warranties

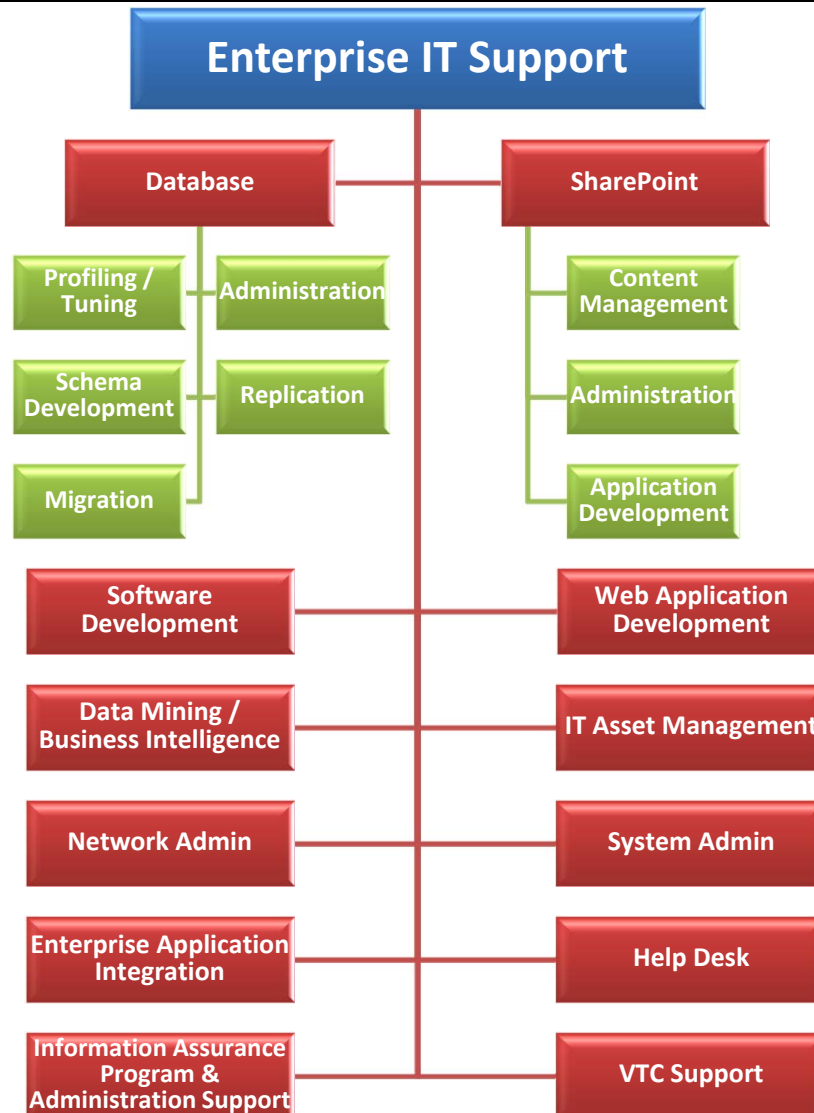


# Vista Technical Services, LLC ISP Team Project Locations



- |                         |                     |                         |                             |                           |
|-------------------------|---------------------|-------------------------|-----------------------------|---------------------------|
| ✓ Altus AFB, OK         | ✓ Dover AFB, DE     | ✓ Fort Leavenworth, KS  | ✓ Keesler AFB, MS           | ✓ Ramstein, Germany       |
| ✓ Andersen AFB, Guam    | ✓ Dyess AFB, TX     | ✓ Fort Lee, VA          | ✓ Kirtland AFB, NM          | ✓ Randolph AFB, TX        |
| ✓ Annapolis, MD         | ✓ Eielson AFB, AK   | ✓ Fort Leonard Wood, MO | ✓ Lajes AF Azores, Portugal | ✓ Rosslyn, VA             |
| ✓ Aviano AFB, Italy     | ✓ Ellsworth AFB, SD | ✓ Fort Lewis, WA        | ✓ Langley AFB, VA           | ✓ San Diego, CA           |
| ✓ Barksdale AFB, LA     | ✓ Elmendorf AFB, AK | ✓ Fort Meade, MD        | ✓ Laughlin AFB, TX          | ✓ Scott AFB, IL           |
| ✓ Bavaria, Germany      | ✓ Fairchild AFB, WA | ✓ Fort Monmouth, NJ     | ✓ Lemoore, CA               | ✓ Seymour Johnson AFB, NC |
| ✓ Beale AFB, CA         | ✓ Falls Church, VA  | ✓ Fort Polk, LA         | ✓ Luke AFB, AZ              | ✓ Spangdahlem, Germany    |
| ✓ Beaufort, SC          | ✓ FE Warren AFB, WY | ✓ Fort Riley, KS        | ✓ Minot AFB, ND             | ✓ Tinker AFB, OK          |
| ✓ Bethesda, MD          | ✓ Fort Belvoir, VA  | ✓ Fort Rucker, AL       | ✓ Misawa AB Japan           | ✓ Travis AFB, CA          |
| ✓ Bolling AFB, MD       | ✓ Fort Bliss, TX    | ✓ Fort Sam Houston, TX  | ✓ Moody AFB, GA             | ✓ Tyndall AFB, FL         |
| ✓ Bremerton, WA         | ✓ Fort Bragg, NC    | ✓ Grand Forks AFB, ND   | ✓ Naples, Italy             | ✓ USAF Academy, CO        |
| ✓ Buckley AFB, CO       | ✓ Fort Campbell, KY | ✓ Great Lakes, IL       | ✓ New England, Groton, CT   | ✓ Vandenberg AFB, CA      |
| ✓ Camp Lejeune, NC      | ✓ Fort Carson, CO   | ✓ Guantanamo Bay, Cuba  | ✓ Norfolk, VA               | ✓ Walter Reed MC, MD      |
| ✓ Camp Pendleton, CA    | ✓ Fort Drum, NY     | ✓ Hanscom AFB, MA       | ✓ Oak Harbor, WA            | ✓ Whiteman AFB, MO        |
| ✓ Camp Zama, Japan      | ✓ Fort Eustis, VA   | ✓ Hickam AFB, HI        | ✓ Okinawa Japan             |                           |
| ✓ Cannon AFB, NM        | ✓ Fort Gordon, GA   | ✓ Hill AFB, UT          | ✓ Patrick AFB, FL           |                           |
| ✓ Charleston, SC        | ✓ Fort Hood, TX     | ✓ Holloman AFB, NM      | ✓ Patuxent River, MD        |                           |
| ✓ Cherry Point, NC      | ✓ Fort Huachuca, AZ | ✓ Hurlburt AF, FL       | ✓ Pearl Harbor, HI          |                           |
| ✓ Columbus AFB, MS      | ✓ Fort Irwin, CA    | ✓ Incirlik AB, Turkey   | ✓ Pensacola, FL             |                           |
| ✓ Corpus Christi, TX    | ✓ Fort Jackson, SC  | ✓ Jacksonville, FL      | ✓ Peterson AFB, CO          |                           |
| ✓ Davis Monthan AFB, AZ | ✓ Fort Knox, KY     | ✓ Kadena AB, Japan      | ✓ Portsmouth, VA            |                           |

# Information Technology Technical Services



**Deloitte.**



Walter Reed  
National Military  
Medical Center



U.S. Army  
Joint Munitions & Lethality  
Life Cycle Management Command  
(JM&L LCMC)





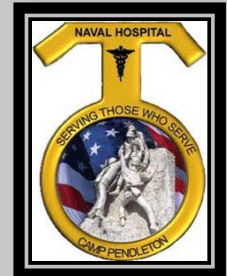
# Medical Enterprise IT Support Services— Naval Hospital Camp Pendleton



**Material Management Department IT Support Services:** Naval Hospital Camp Pendleton (NHCP) Material Management Department requires support for information technology efforts in the areas application and web development, data warehousing, system administration and network support. Support is provided to NHCP, its Branch Medical Clinics, and remote locations throughout the country

**Vista Tech** provides a range of Information Technology Support, including:

- Data Warehousing/Database Architecture
- Data Warehousing, Mining and Analysis
- Network Support
- End User Support
- Software Development Management and Support
- SharePoint
  - Technical and Administrative SharePoint Support
  - SharePoint Development and Customization



## Project Highlights:

- ✓ *Support 12+ physical servers*
- ✓ *Manage 80+ virtual servers*
- ✓ *Maintain 400+ network devices*



# AFCEC IT Support Services



**AFCEC's (Formerly AFCEE) IT Support and MXT Help Desk Support and Share Point Support:** Vista Technical Services (Vista Tech) provided comprehensive Command, Control, Communications, Computer, and Information Management (C4IM) IT services support to AFCEC and AFRPA

**Vista Tech's AFCEC support includes:**

- Network Operations Management (NetOps)
- Information Assurance (IA)
- Systems Administration
- Desktop Computer Support (including Multimedia)
- AFCEE Video Teleconference (VTC)/Defense Connect Online (DCO)
- Personal Digital Assistant (PDA) and Messaging solutions
- Systems Engineering
- Application Development
- Database Administration
- Help Desk Management
- Training
- Inventory Management Control

**Vista Tech's AFRPA support includes:**

- Computer Support for multi-user computer systems and servers
- Help Desk
- Network Support
- Geographical Information Systems (GIS) Programming



**Project Highlights:**

- ✓ *Processed 9,000+ service calls in 35 weeks*
- ✓ *Managed and tracked 21,457 items of new equipment inventory*
- ✓ *Installed/replaced approx. 600 new systems*
- ✓ *Resolved over 5,500 Remedy and help desk tickets*

***99.8% Customer Satisfaction Rating***

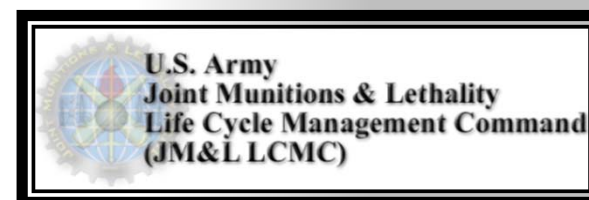
# Joint Munitions Command IT Support Services



**Information Technology Support for JMC:** Vista Tech sustains and maintains baseline and above baseline operations of all HQ JMC Automatic Data Processing Equipment (ADPE) operations as it relates to mission unique requirements

**Vista Tech** provides a wide range of IT support, including:

- **Conference Room Support-** includes all aspects of conference room administration and technical support for unclassified and classified HQ JMC supported conference rooms, general room management, facilitation, management of conference room audio-visual (AV)/multimedia equipment, desktop web conferencing configuration and Tier 3 AV/multimedia capabilities technical support
- **Hand Receipt/Loan Pool Administrative Support** – includes accountability of equipment and preparation of transfer documents (DA 3161), physical inventories, and management of loan pool equipment
- **Server/DBA Support** – includes network servers and ensures a secure and high availability of JMC mission web-based applications and public web services used in support of JMC's mission, also includes JMC Active Directory container management of HQ JMC, Iowa Army Ammunition Plant and Lake City Army Ammunition Plant
- **Application Development** – includes applications software development services to meet customer requirements for new and updated tools and services



# IT Help Desk Services, End-User and Network Support—NH Pensacola



**Medical IT Support to Naval Hospital Pensacola:** Naval Hospital Pensacola required support in the help-desk operations, system tracking, maintenance, installation, operation and training for all microcomputer hardware and software located at the Naval Hospital Management Information Department (MID) at Pensacola, Florida and the Navy Medical Clinic, New Orleans, LA

**Vista Tech** provided end-user support for microcomputer system and software problems at all NHP locations from Florida, to Mississippi, to Louisiana. Support included:

- Hardware / Software Support
- Help Desk Support
- End-User Support
  - Computer Setup
  - Problem identification / resolution
  - Hardware Maintenance
- Network Support
  - Network Installation
  - Upgrading, Troubleshooting Network Backbone
  - Diagnostic Testing and System Troubleshooting



## Project Highlights:

- ✓ *Supported 2,400 PCs*
- ✓ *Resolved 402+ help desk tickets per month*
- ✓ *83% of all tickets were High complexity*
- ✓ *Averaged 3.7 hours per work order*





# ASC Application Development and Maintenance



**Application Development/Maintenance for ASC:** The Headquarters Army Sustainment Command (ASC), Corporate Information Office (G-6) located at the Rock Island Arsenal, Rock Island, Illinois, is responsible for establishing and maintaining the Information Technologies (IT) software and hardware standards across the ASC and all of their subordinate installations



**Vista Tech** provides a wide range of IT support, including:

- Analysis, research, development, sustainment, enhancement and/or modernization support for internet and intranet web pages including SharePoint
- Business Process Automation based on web based applications
- Executive Dashboards and KPI capabilities
- External data source integration across enterprise systems
- Collaborative environment
- SharePoint Farm administration and consulting
- Custom Training - classroom and video based : SharePoint and custom solutions
- Technologies for ASC and other supported commands



# Information Technology Technical Services



## Specialized IT Support

Environmental  
Programs

Navy Medical IT  
Requirements

Army Logistics IT  
Systems

Geographic  
Information  
Systems

*Database  
Development*

*Database  
Configuration  
Management*

*Data  
Management*



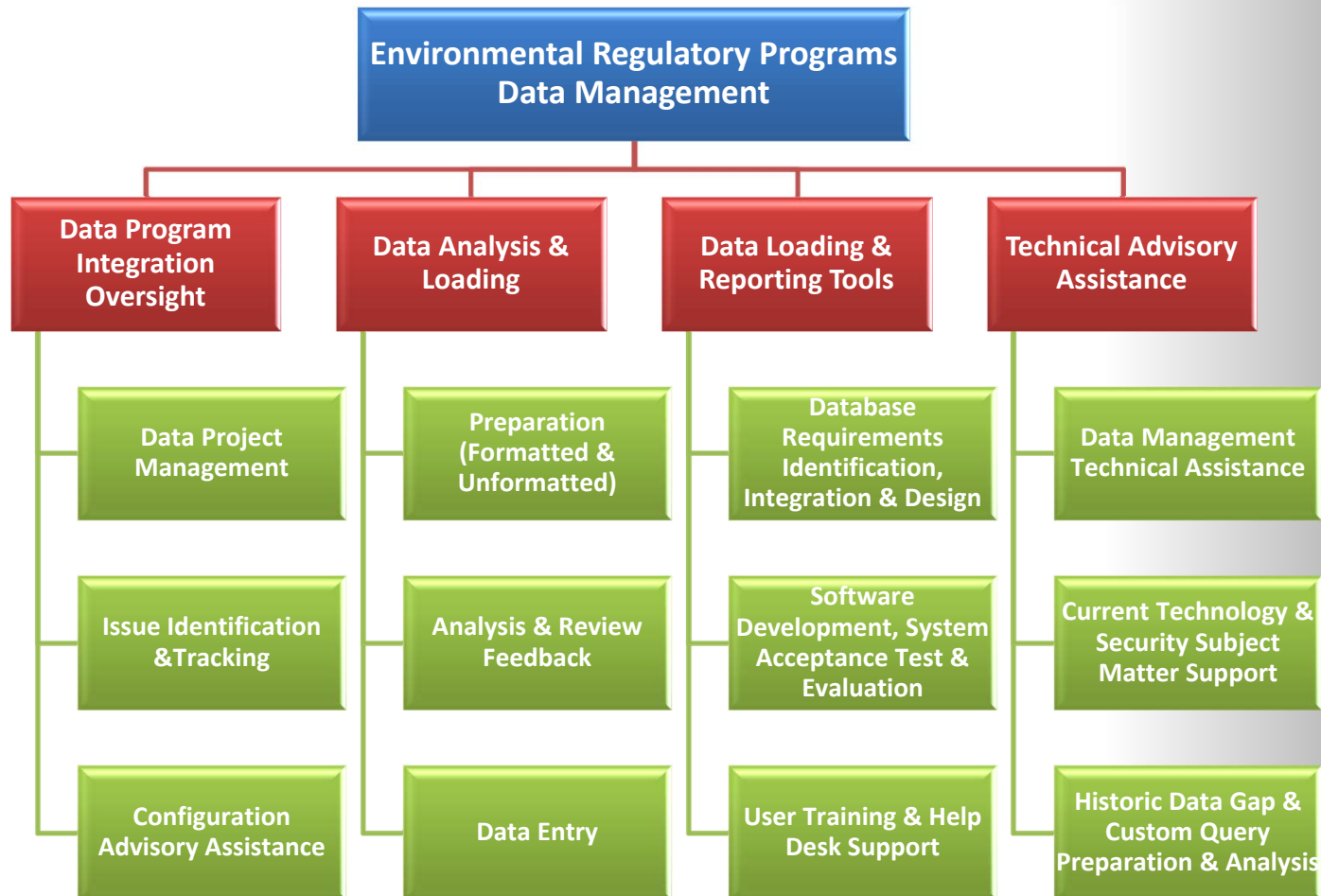
U.S. AIR FORCE



**US Army Corps  
of Engineers®**



# Environmental Data Management Capabilities



# Environmental Data Support

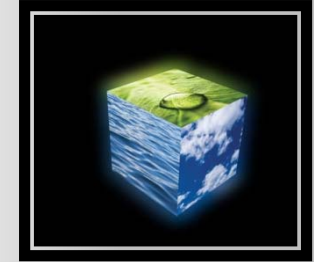


**Environmental Restoration Program Information Management System (ERPIMS) Support for the Air Force Civil Engineer Center (AFCEC):** Vista Tech provides support to AFCEC with three programs: Installation Restoration Program (IRP), Compliance Restoration Program (CRP), and Military Munitions Response Program (MMRP)

Vista Tech performs creation, implementation, evaluation, and review of data variables ensuring data integrity and scientific models are correctly created, captured, and integrated into the ERPIMS repository. We also recommend changes to the Oracle database housing ERPIMS data, perform data conversion, migration and loading actions for data in non-ERPIMS format, and develop processes and methods for restoring and capturing corrupt data into ERPIMS that would otherwise be lost

As Part of our Help Desk & Information Request Support Vista Tech provides:

- Valid Value Lists (VVLs)
- Design/Execute Environmental Data Query
- Data Retrieval
- Data Interpretations
- Complex Statistical Procedures
  - *Regression Analysis*
  - *Factor Analysis*
  - *Correlation Analysis*
  - *Cluster Analysis*



## Project Highlights:

- ✓ *In 2013, 860+ deliverables (7.8 Million records) reviewed and uploaded*
- ✓ *Review/upload avg. 874 deliverables per year*
- ✓ *To date 125 million records uploaded to the database*
- ✓ *5,545 help desk tickets completed with avg. of < 2 days*
- ✓ *Maintain all environmental data for BRAC Program*



# CERCLA Administrative Record Support

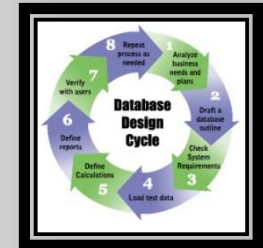


**Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) Administrative Record (AR) Creation and Maintenance:** Vista Tech provides established and maintains a web-based Administrative Record (AR) system, in compliance with CERCLA. This system accommodates ERP information and records from all active-duty Air Force installations

This system contains enhanced capabilities and is compliant with DIACAP 8500.2. The AR system is designed to make documents public and then stored and presented in standard PDF format, available and searchable via the World Wide Web. Components of the system include a centralized storage repository and receipt, validation and population of this repository with legacy AR documentation from across the Air Force

## **Vista Tech's support to AFCEC includes:**

- Database Development
- Initial Test and Evaluation
- Functional and Integration Testing
- Acceptance Testing
- Design, Develop and Implementation
- In-House Training for AFCEC
- Secure Web-Based Interface
- Tool Development



## **Project Highlights:**

- ✓ ***Loaded over 151 Installations***
- ✓ ***4.2 Million legacy AR records loaded and optimized***
- ✓ ***Developed and maintain system encompassing 2 Terabytes (400 GB) of information***
- ✓ ***Successfully addressed over 800 large file issues***
- ✓ ***Developed 30,000+ lines of PL/SQL code and 90,000+ lines of .NET source code***
- ✓ ***Uploaded over 12 million searchable PDF Pages***

# Environmental Quality Program Support Services – Fort Bliss

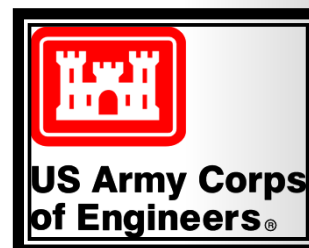


## Environmental Quality (EQ) Program Support Services within the USACE South Pacific Division (SPD) and South Western Division (SWD)

**Boundaries:** Vista Tech provided a full range of environmental and related services, including on-site support services for projects assigned to the Tulsa District, U.S. Army Corps of Engineers

Vista Tech provides comprehensive multi-disciplinary environmental services to include:

- Environmental Compliance
- Underground Storage Tank (UST) & Above Ground Tank Inspection (ASTs)
- Environmental Sampling
- Laboratory Testing
- Environmental Assessments
- Environmental Data Inventories
- Hazardous and Regulated Waste Handling and Management
- Permitting
- Community Involvement
- Environmental Investigation
- GIS/GPS Support
- Resources Conservation Support
- Cultural Resources Support



### Project Highlights:

- ✓ *Inspected 69 ASTs & 90 USTs*
- ✓ *Identified/verified/marked 418 storm drains*
- ✓ *Processed 62 storm water awareness surveys*
- ✓ *Scanned and digitized 8,916 archival materials*
- ✓ *Curated 21,589 artifacts (15% over estimated total)*
- ✓ *Updated 6,570 database lines*
- ✓ *Finalized approx. 260+ permits*

# Army Strategic Logistics Activity EMS-NG-E– Logistics IT Solution

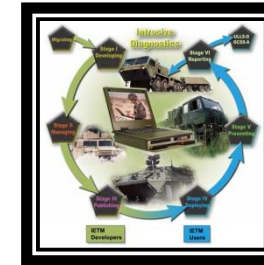


**ASLAC:** As part of its “power projection logistics” strategic vision, the Army activated Army Strategic Logistics Activity Charleston (ASLAC) a government owned, contractor operated facility, where equipment and supplies are loaded aboard Navy ships and then pre-positioned at locations around the world

The Electronic Maintenance System-Next Generation-Enhanced (EMS-NG-E) is a prototype system being tested at ASLAC. This new system is needed to automate many of the manual documentation processes used in Army equipment maintenance

VISTA Tech provided logistics analysis and consulting services to:

- Finalize a Cost Benefits Analysis (CBA) identifying the benefits and costs of employing EMS-NG-E at ASC equipment maintenance repair activities
- Complete documentation required for the Army’s Investment Review Board approval of EMS-NG-E as part of the Army’s enterprise suite of automated logistics systems
- Work with EMS-NG-E system developer to identify system enhancements; and legacy systems interface development
- In coordination with equipment maintenance activity personnel, develop system deployment plans for each Army location where EMS-NG-E will be implemented



# Rock Island Arsenal – Logistical Support



**Equipment Accountability** Vista Tech provides support to The Joint Munitions Command (JMC) and the Army Sustainment Command (ASC) by providing employees to the JMC and ASC Hand Receipt and Loan Pool Teams. The teams are responsible for maintaining 100% accountability of all equipment including the preparation of all transfer documents (DA3161), verifying the accuracy of the annual inventory and resolving any discrepancies on hand receipts, as well as issuing loan pool equipment, associated passes, and maintaining 100% accountability of all equipment in the loan pool

**Configuration Management** Vista Tech provides Power Conditioning Unit Containers (PCU) for Abrams tank repair components. During the performance of this contract it was discovered that there had been drawing changes in the configuration of the PCU's. Vista Tech provided modifications to the drawings to accommodate these changes which accelerated the completion of the effort ahead of schedule

**Documentation** Vista Tech provides The Joint Munitions Command History Office transcriptionist services transcribing oral interviews. During this contract we eliminated a significant back log of interviews and now routinely complete delegated work in 3 days or less





# SPAWAR Warehouse Logistical Support



## IT Material Staging Facility and Warehouse Management

Vista Tech leases and manages a bonded and insured 30,000 SF warehouse facility used by SPAWAR for staging material used in IT projects around the world

**VISTA Tech** supports IT projects for SPAWAR through its warehouse:

- Shipping and Receiving functions
- Short-term storage
- Inventory Management



# Financial Management Support Services— Walter Reed NMMC



**Financial Management Support Services for the Resources Management Department:** Walter Reed National Military Medical Center (WRNMMC)  
Resources Management Department requires support utilizing specialized software to manage Third Party Collections (TPC)



**Vista Tech** provides a range of support, including:

- Processing claims
- Running reports from specialized software to identify errors
- Training new employees on software systems
- Process the identification and collection of Other Health Insurance (OHI) information
- Utilizing specialized software to ensure optimal reimbursement is attained
- Training on the use of specialized scanners
- Monitoring TPC reports to follow up with billed claims
- Reconciling accounts accurately



**Walter Reed  
National Military  
Medical Center**

# Advantages of Alaska Native Corporations (ANC)



## Special Privileges Granted to ANC's by SBA and FAR:

Traditional 8(a) sole source limitations do not apply to ANC 8(a) contractors. They can be awarded a sole source contract up to \$20M without a J&A (Ref: 134 CFR 124, 123, 311 (b), FAR 19.805-1), Federal Register: March 16, 2011 (Vol 76, No. 51, Pgs 14559-14562), Federal Register: April 18, 2012 (Vol 77, No. 75, Pgs 23369-23370).

## Unique Advantages:

- Can Speed Contract Award (30-60 Days)
- Reduces Stress On Customer Resources
- Avoids Turmoil For Contract Employees
- Larger Contracts Yield A More Stable Workforce
- Awards Are Not Subject To Protest (per 13 C.F.R 124.517 (a))



# Our Locations



## Corporate Office

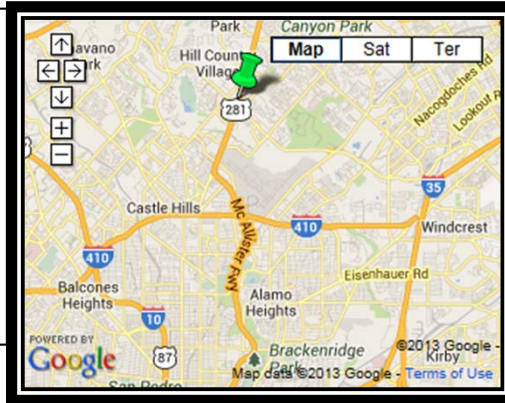
1077 Central Parkway S.  
Suite 125

**San Antonio TX 78232**

Phone: 210-495-9733

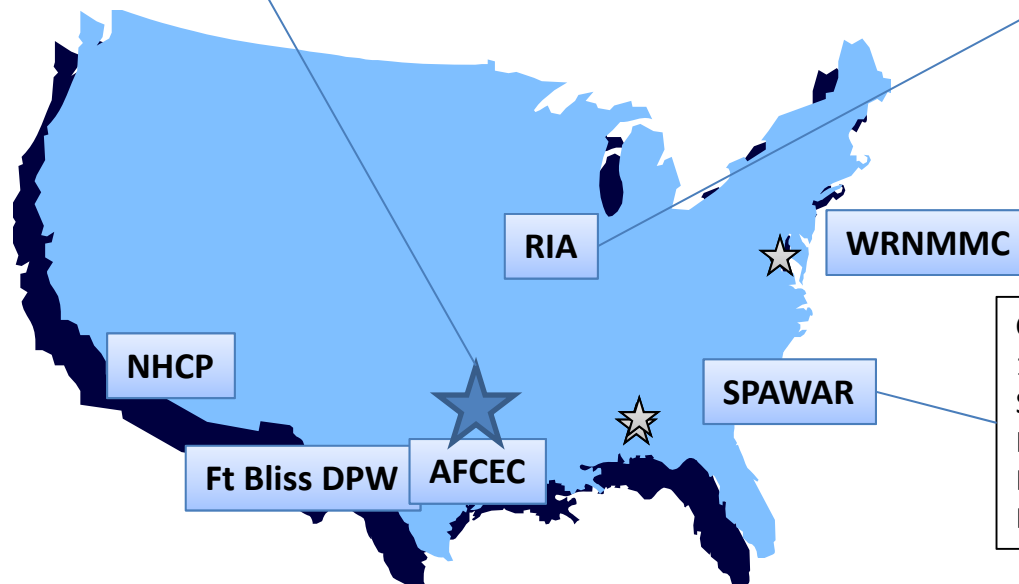
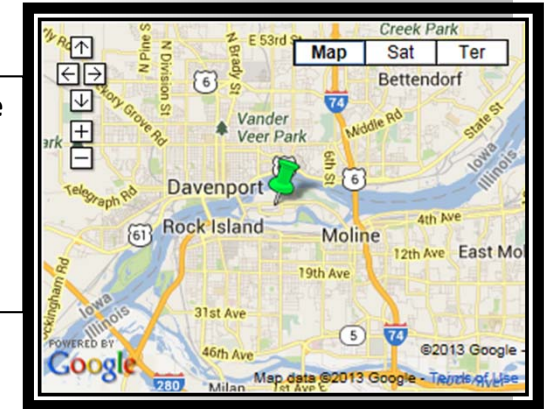
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